

Portal Page

Go to- <https://login.clickpay.com/sentry/> to log in or register for the ClickPay portal

A screenshot of the Sentry Homeowner Portal login page. The page has a light gray background with a faint cityscape. At the top, it says 'Welcome to Your Homeowner Portal' and 'Manage and pay your assessments online by major credit and debit card for a fee or by e-check (ACH) from your bank account at no cost to you.' In the center is a white 'Secure Login' box. Inside the box, there are two input fields: 'Username or Email' and 'Password', both highlighted with a yellow border. Below these fields are links for 'Remember me' and 'Forgot Password?'. A blue 'Login' button is below the links. At the bottom of the box, it says 'New User? Register Here', with 'Register Here' highlighted by a red box. A yellow arrow points from the 'Register Here' link to the text 'Login (Email on file Pre-registered)' below. A red arrow points from the 'Register Here' link to the text 'Register (No email on file needs to register)' below. At the bottom of the page, there is a footer with links for 'FAQ & Tutorials', 'Support Request', and 'Copyright © 2022 ClickPay. All rights reserved.' and a green 'Help' button.

Login (Email on file Pre-registered)- All homeowners who had an email with Sentry have been pre-registered. Those homeowners received an email asking them to create a password.

Register (No email on file needs to register) – Those who did not have an email on file with Sentry were not invited to the system. Those will need to click the Register Here button and follow the prompts.

Help?

Phone: 844-550-0336

Email: support@clickpay.com

Mail: Payments can also be mailed to PO BOX 30437 TAMPA, FL 33630-3437

Pay Now

Welcome, Kayla McCullough
ClickPay ID: 5569245150
Logout

Click the tab at the top → **Pay Now** Auto Pay Cash Payments

Due to weather events, both Sentry Management and ClickPay are experiencing longer than normal customer service wait times. We appreciate your patience.

Pay Now
2835 W PARKSIDE Place, #301
DENVER, CO 80221
(0000111000003017)

MONTHLY ASSESSMENT (\$477.77) Enter Payment Amount \$ 0.00 Apply No payments made previously

MONTHLY ASSESSMENTS: \$0.00

M-MASTER (\$33.40) Enter Payment Amount \$ 0.00 Apply No payments made previously

M-MASTER: \$0.00

M-INTERNET (\$18.76) \$7.17 Edit No payments made previously

Homeowner Detail: This will show your name, address, and Sentry account number.

Account Charges: This shows all pending charges for your account.

Account Balance: This is shown in the yellow area. If you would like to pre-pay, you can still do so by typing out the payment in the yellow box and clicking apply.

Do Not Use-Assn Does Not Have 4th Type Of Assessment Enter Payment Amount \$ 0.00 Apply No payments made previously

Do Not Use-Assn Does Not Have 5th Type Of Assessment Enter Payment Amount \$ 0.00 Apply No payments made previously

No Action Needed: If you see the above message. This means there is no “charge code” and no payment action is needed from you.

Pay Now

2835 W PARKSIDE Place, #301
DENVER, CO 80221
(0000011000003017)

Setup Auto Pay Fee Chart

MONTHLY ASSESSMENT (\$477.77) \$0.00 [Edit](#)
MONTHLY ASSESSMENTS \$0.00

M-MASTER (\$33.40) Enter Payment Amount \$ 0.00 [Apply](#)

M-MASTER \$0.00

M-INTERNET (\$18.76) \$7.17 [Edit](#)

M-INTERNET \$7.17

Do Not Use-Assn Does Not Have 4th Type Of Assessment Enter Payment Amount \$ 0.00 [Apply](#)

Do Not Use-Assn Does Not Have 5th Type Of Assessment Enter Payment Amount \$ 0.00 [Apply](#) No payments made previously

Edit Charge

☐ \$7.17

☒ Alternative Amount \$ 0.00

☐ Do Not Pay

[Apply](#)

Charges - select apply to apply all charges for payment.

Edit Charges - select edit to not pay or enter an alternative amount.

Make Payment – click the [continue](#) button on the bottom right of the screen.

Complete Payment

Due to weather events, both Sentry Management and ClickPay are experiencing longer than normal customer service wait times. We appreciate your patience.

Property Name	Payment	Amount
Sentry 2835 W PARKSIDE Place, #301 DENVER, CO 80221	M-INTERNET (\$18.76)	\$10.00

Payment Amount: \$10.00 [Edit](#)

It may take up to a minute for a payment confirmation to be displayed on the screen and sent to your e-mail address on file

Pay by: Test CC-1111 [v](#) [i](#)

Payment Amount \$10.00

Service Fees \$3.00 *

Total \$13.00

[or Click here to add/change payment options](#)

[Cancel](#) [Authorize Payment](#)

Complete Payment – shows a breakdown of charges & then click authorize payment for processing.

Card Update – if you want to update the card on file click here before authorizing payment.

(Note: Two payment confirmation screens/pop-ups will appear before your payment is processed)

Setup AutoPay

Pay Now **Auto Pay** Cash Payments [Need Help?](#) [Account](#)

Due to weather events, both Sentry Management and ClickPay are experiencing longer than normal customer service wait times. We appreciate your patience.

Configure Payment Schedule

2835 W PARKSIDE Place, #301
DENVER, CO 80221
(0000111000003017)

Frequency Starts On	Not Active
Next Payment	Not Active
Bill To	Not Active

[Setup AutoPay](#) [Print](#)

AutoPay – at the top of the screen you will see three tabs, select **AutoPay**.

Configure Payment Schedule – shows your current AutoPay activity.

Setup AutoPay – click the **Setup AutoPay** button to move forward.

Configure Payment Schedule

2835 W PARKSIDE Place, #301
DENVER, CO 80221
(0000111000003017)

Last payment of **\$10.00** was processed on **12/21/2021** (manual payment)

AutoPay may be set up separately for each type of charge.

1) Pay different types of charges from different payment sources
2) Pay different types of charges on different dates or frequency

Send Payments From
Test CC-1111

Frequency
Monthly

First Payment Date

☒ Until I change or cancel

☐ Until following number of payments have been processed (1)

☐ Until a selected date

Calendar overlay: JANUARY 2022. The 5th is selected.

Payment Method – select payment method (if you have a card on file, it will register it & you can simply select or you can add a new card).

Payment Frequency – select the frequency of which you want this pulled from your account.

First Payment Date - If you see an X on the date you want to select, this means this date is not available for auto-draft based on your association's payment due to date structure.

Send Payments From
Test CC-1111

Frequency
Monthly

First Payment Date
1/4/2022

☒ Until I change or cancel

☐ Until following number of payments have been processed 1

☐ Until a selected date

☐ MONTHLY ASSESSMENT (\$477.77)

☐ Pay the full amount

☐ Pay the full amount up to a maximum amount of \$ 0.00

☐ Pay a fixed amount \$ 0.00

Click pay the full amount and it will automatically process any increase in dues going forward.

Select Payment Range – select the range for how long you would like this pulled.

☐ MONTHLY ASSESSMENT (\$477.77)

☒ Pay the full amount

☐ Pay the full amount up to a maximum amount of \$ 0.00

☐ Pay a fixed amount \$ 0.00

☐ M-MASTER (\$33.40)

☐ Pay the full amount

☐ Pay the full amount up to a maximum amount of \$ 0.00

☐ Pay a fixed amount \$ 0.00

☐ M-INTERNET (\$18.76)

☐ Pay the full amount

Select Assessment Payment Amount – If you have multiple assessments for your community (garage fee, master fee, special assessment, etc.) you will have an option to include this in your autopay preference.

☐ Do Not Use-Assn Does Not Have 4th Type of Assessment

☐ Pay the full amount

☐ Pay the full amount up to a maximum amount of

☐ Pay a fixed amount

☐ Do Not Use-Assn Does Not Have 5th Type of Assessment

☐ Pay the full amount

☐ Pay the full amount up to a maximum amount of

☐ Pay a fixed amount

Notifications

☒ Notify me before payment is processed

[Return to Previous Page](#) [Apply to Property](#)

Notification – check the box so you are notified before drafting (you can select day preferences).

Apply – select **apply to property** button for all account selections to be applied.

Payment Details

First Payment Date: 1/4/2022
 Frequency: Monthly on 4 of each month
 Last Payment Date: Until I change or cancel this payment
 Payment Method: Test CC-1111

Each Payment will include:

MONTHLY	
ASSESSMENT	Pay the full amount
(\$477.77):	
M-MASTER	
(\$33.40):	\$33.40
Service Fee:	3.75% of the Payment Amount
	* Minimum fee of \$3.00 will apply

By clicking "Confirm" you are authorizing ClickPay to debit your account on a recurring basis for the amounts specified according to the Payment Details defined above. To change or cancel your authorization at any time please visit your AutoPay screen and select "Edit" or "Cancel".

[Confirm](#)

[Edit/Cancel](#)

Payment Details – Final review of selections made and click **Confirm** to process.

My Profile

SENTRY management **ClickPay** powered by

Welcome, Kayla McCullough! ClickPay ID: 9569245150 [Logout](#)

[Pay Now](#) [Auto Pay](#) [Cash Payments](#) [Need Help?](#) [Account](#)

Due to weather events, both Sentry Management and ClickPay are experiencing longer than normal times. We appreciate your patience.

My Profile
Payment History
Payment Options
Add/Remove Unit

Pay Now

2835 W PARKSIDE Place, #301
DENVER, CO 80221
(0000111000003017)

[Edit Charge](#) [Auto Pay Enabled](#) [Fee Chart](#)

MONTHLY ASSESSMENT (\$477.77) Enter Payment Amount \$ 0.00 [Apply](#) No payments made previously

MONTHLY ASSESSMENTS: \$0.00

M-MASTER (\$33.40) Enter Payment Amount \$ 0.00 [Apply](#) No payments made previously

M-MASTER: \$0.00

M-INTERNET (\$18.76) **\$7.17** [Edit](#) No payments made previously

Due to weather events, both Sentry Management and ClickPay are experiencing longer than normal customer service wait times. We appreciate your patience.

My Profile

User Name: kmclickpaytest ClickPay ID: 9569245150

First Name: Kayla * Phone: (554) 675-8978 Ext:

Last Name: McCullough * ☐ This is a Mobile Number

☐ Please send me a Payment Reminder

Email: kmclickpaytest@clickpay.com *

Re-Enter Email: kmclickpaytest@clickpay.com *

[Terms and Conditions](#)

[Edit](#) [Change Password](#) [Create PIN](#)

Payment History

SENTRY COMMUNITY ASSOCIATION MANAGEMENT Powered by ClickPay ClickPay ID: 9569245150 [Logout](#)

[Pay Now](#) [Auto Pay](#) [Cash Payments](#) [Need Help?](#) [Account](#)

Due to weather events, both Sentry Management and ClickPay are experiencing longer than normal times. We appreciate your patience.

My Profile

User Name: kmclickpaytest ClickPay ID: 9569245150

First Name: Kayla Phone: (554) 675-8978 Ext.

Last Name: McCullough ☐ This is a Mobile Number

☐ Please send me a Payment Reminder

3/31/2021 Monthly

Email: kmclickpaytest@clickpay.com Re-Enter Email: kmclickpaytest@clickpay.com

SENTRY COMMUNITY ASSOCIATION MANAGEMENT Powered by ClickPay ClickPay ID: 9569245150 [Logout](#)

[Pay Now](#) [Auto Pay](#) [Cash Payments](#) [Need Help?](#) [Account](#)

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Payment History

Units: 1 AMY Court, #1, Lebanon, NJ 4205 W Pyracantha Drive, #1 Tucson, AZ 2647 N WALKER Way, PHOENIX

Transaction Date: All From: mm/dd/yyyy To: mm/dd/yyyy

[Clear](#) [Search](#)

Payment History- Select unit, search, and view history.

Payments listed on this screen are for the period from 12/01/2021 to 12/31/2021. Payments are listed in chronological order by date of submission. The date of the payment displayed on this page is the date of submission not the date the payment is credited to your ledger.

Date 12/21/2021 01:11 PM EST - Confirmation # A2112211311_LK7X0 - Total \$0.00				View Transaction Details
Address	Amount	LLC/Association	Description	
2835 W PARKSIDE Place, #301, DENVER, CO	\$10.00	ARIA COHOUSING COMM HOA INC	M-INTERNET (\$18.76)	
2835 W PARKSIDE Place, #301, DENVER, CO	-\$10.00	ARIA COHOUSING COMM HOA INC	M-INTERNET (\$18.76)	
Date 12/09/2021 01:46 PM EST - Confirmation # A2112091346_XA90Y4 - Total \$0.00				View Transaction Details
Address	Amount	LLC/Association	Description	
2647 N WALKER Way, PHOENIX, AZ	\$10.00	64 WINDSOR HOA INC	ASSESSMENT CHARGES	
2647 N WALKER Way, PHOENIX, AZ	-\$10.00	64 WINDSOR HOA INC	ASSESSMENT CHARGES	
Date 12/09/2021 11:56 AM EST - Confirmation # A2112091156_YP6TNS - Total \$0.00				View Transaction Details
Address	Amount	LLC/Association	Description	
12177 W PRECEPT Lane, KUNA, ID	\$10.00	ARROWROCK RANCH ASSOC INC	M-SEWER (110.00)	
12177 W PRECEPT Lane, KUNA, ID	-\$10.00	ARROWROCK RANCH ASSOC INC	M-SEWER (110.00)	
Date 12/02/2021 02:40 PM EST - Confirmation # A2112021437_LE4MH1 - Total \$0.00				View Transaction Details
Address	Amount	LLC/Association	Description	
372 MCGILL PL NE, ATLANTA, GA	-\$10.00	330 MCGILL PLACE COA INC	MONTHLY ASSESSMENT (\$45.00)	
372 MCGILL PL NE, ATLANTA, GA	\$10.00	330 MCGILL PLACE COA INC	MONTHLY ASSESSMENT (\$45.00)	
Date 12/01/2021 10:58 AM EST - Confirmation # A2112011058_YY4TL4 - Total \$0.00				View Transaction Details

Payment Options

Sentry Management
Powered by ClickPay

ClickPay ID: 9569245150
Logout

Pay Now Auto Pay Cash Payments Need Help? Account

Due to weather events, both Sentry Management and ClickPay are experiencing longer than normal times. We appreciate your patience.

My Profile

User Name: kmclickpaytest ClickPay ID: 9569245150

First Name: Kayla Phone: (554) 675-6978 Ext.

Last Name: McCullough This is a Mobile Number

Please send me a Payment Reminder

3/31/2021 Monthly

Email: kmclickpaytest@clickpay.com

Re-Enter Email: kmclickpaytest@clickpay.com

Select **Payment options** under the Account dropdown.

Sentry Management
Powered by ClickPay

ClickPay ID: 9569245150
Logout

Pay Now Auto Pay Cash Payments Need Help? Account

Due to weather events, both Sentry Management and ClickPay are experiencing longer than normal customer service wait times. We appreciate your patience.

Payment Options

PAYMENT METHOD	PAYMENT OPTION	EXPIRATION DATE	ISSUER COUNTRY	PREFERRED METHOD	
eCheck(ACH)	Pay 6741 *****6741 (Checking)	N/A		☐	Remove
Mastercard	Test CC-1111 *****1111	04/2032		☒	Remove

Add Credit/Debit Card

Add New Bank Account

Please Note:
* Payment will show up as charges from ClickPay and/or your building entity

Current options – will show on screen (if you do not have a card on file this area will be blank).

Add Card (Part 1) – select add card and follow prompts to add a new payment method (see next page).

Remove Card – once the payment method is entered it cannot be edited, but you can choose to select your preferred payment method and/or remove the method.

Add Card (Part 2)

SENTRY management
Powered by **ClickPay**

ClickPay ID: 9569245150 [Logout](#)

[Pay Now](#) [Auto Pay](#) [Cash Payments](#) [Need Help?](#) [Account](#)

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[Credit/Debit](#) **[e-Check \(ACH\)](#)**

Payment Options

Please enter your Debit or Credit Card information

Card Number * Month * Year * CVV *

Cardholder First Name * Kayla * Cardholder Last Name * McCullough *

Billing Address 1 * Billing Address 2 *

City * State * Country * United States *

Zip Code *

Setup – standard credit card setup (complete fields as needed).

E-check – you can also add an e-check by switching over to the e-check page.

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[Credit/Debit](#) **[e-Check \(ACH\)](#)**

Payment Options

Please enter the Bank Routing Number and Bank Account Number exactly as it appears on your check.

If you have any questions regarding the routing number, please contact your bank to verify the Routing Number for ACH payments.

Bank Routing Number * Bank name *

Bank Account Number * Re-enter Bank Account Number *

First Name * Kayla * Last Name * McCullough *

Account Type * Checking * Account Nickname *

☐ Make this my preferred payment method

[Cancel](#) [Continue](#)

Check example

Do not use a deposit slip to gather this information. It will not be correct.